**A logo with blue text

AI-generated content may be incorrect.**

**Congratulations on your purchase of your new water feature!**

**Please see some tips below for maintain your water feature:**

**Run the pump regularly.**

The more water flow/movement there is, the cleaner your feature will stay. A timer set on a few hours per day is recommended.

**Top up the water once or twice a week.**

Depending on how much sun and wind your feature gets, top up the water in the pond regularly. In summer you will need to top up more than in winter. The pump must always be submerged in water. If there is a gurgling noise or lots of bubbles in the running water, the pump is probably not submerged, and you need to fill the feature.

**Add a water treatment occasionally.**

Use a water treatment to prevent the water in your feature from going green. Natural products such as Green Away work well and are fish and plant friendly. We sell these products in store.

Chlorine or bleach can be used in very small doses e.g 30mls to help keep water clean if there are not plants and fish. Chemicals can cause wear and tear on the pump and discolour the materials of the feature so use with caution (less is best).

The best and easiest way to keep you water clean is to keep it moving regularly – this will prevent algae and mosquitoes from establishing themselves.

**Check the sponge and impeller in your pump.**

Regularly check the sponge and impeller to see if it needs cleaning. A blocked sponge will reduce water flow and damage the pump if not cleaned regularly.

Occasionally you can get airlocks, shake the pump around a little to remove the airlock. If your pump is still struggling, you can take it apart to check the impeller (spinning part inside) to make sure it is not clogged with debris.

All parts of the pump can be cleaned by flushing them out gently with a garden hose. We recommend cleaning the pump a few times a year to ensure longevity and optimal performance.

**Every 12-18 months you will need to do a complete clean-out of your water feature.**

Change out all the water, scrub the inside and outside of the feature, take the pump apart and clean (flush with a hose and wipe with a soft cloth). You may need to do complete cleans more often if your pond is not covered.

If you want to remove green moss from the stone parts of your feature you can gently scrub the stone clean with a wire brush and some diluted vinegar.

**If you have any questions about maintenance or troubleshooting, please don’t hesitate to contact us via phone +61 3 9486 8323 or email info@waterfeaturesdirect.com.au**